



**CELEBRATING LIFE**  
**COMMUNITY HEALTH CENTER**

**All Is Well.**

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## TO OUR PATIENTS, STAFF, & SUPPORTERS

Dear Valued Supporters, Friends, and Team,

I am incredibly humbled and proud to share the significant growth and accomplishments we have achieved over the past year at Celebrating Life Community Health Center. The unwavering dedication of our team has led to remarkable expansions and improvements in our services and facilities.

We are thrilled to announce the expansions of the dental and behavioral health services and renovations of the Costa Mesa and Santa Ana locations. Additionally, we are now providers of Enhanced Care Management and Medication Assisted Treatment (MAT), underscoring our commitment to tackling complex health needs and the opioid crisis in our community.

I extend my deepest gratitude to our incredible team and the community we serve. Your support, hard work, and faith have been instrumental in this journey. With grateful hearts, we give all glory to God for guiding and blessing our efforts. Together, we continue to build a brighter, healthier future for all. Thank you for being part of this journey with us. May the coming year be filled with new opportunities to serve, heal, and bring hope to those in need, transforming communities one life at a time.

With warmest regards,

**Sergey Sergeyev**

Founder and Chief Executive Officer



"Together, with unwavering dedication and faith, we transform lives and build a brighter, healthier future for our community. Our journey is a testament to the power of compassion and the impact we can achieve when we work as one."

# Creating Access to Wellness Through Healthcare that Provides It All.

## MISSION

Demonstrating Christ's love, compassion, and generosity to all underserved communities of Orange County, by providing accessibility to holistic, high-quality healthcare and social services, all at a reasonable cost.

## VISION

Our vision is to heal, relieve suffering, advance wellness to our community, and act as servants of our Almighty God.



## CORE VALUES

Collaboration

Compassion

Stewardship

Community

Innovation

Accountability

Quality

# SERVICES



At CLCHC, our mission is deeply rooted in the belief that healthcare is not just a service, but a profound commitment to humanity. We are honored to be stewards of this sacred mission, offering a sanctuary where every patient is treated with unparalleled dignity, respect, and compassion. Our goal is to inspire hope, improve lives, and contribute to a healthier, more vibrant community for all.

## Medical

Covering an extensive range of healthcare needs, including preventive care, chronic disease management, and specialist referrals. By emphasizing preventive measures and patient education, we empower individuals to take charge of their health.

## Behavioral Health

We provide therapy, crisis intervention, and support for mental health conditions. Our personalized care plans help build resilience and foster emotional well-being.

## Dental

Our dental services include check-ups, cleanings, and restorative treatments. We ensure optimal oral health in a welcoming environment, providing top-quality care for patients of all ages.

## Enhanced Care Management

Our team addresses socio-economic challenges, offering support with housing, nutrition, and access to community resources. We help patients achieve stability and improve their quality of life.



# Enhanced Care Management

At CLCHC, we are thrilled to announce our participation as a provider of Enhanced Care Management (ECM), a transformative statewide Medi-Cal benefit designed for members with complex needs. ECM delivers personalized, community-based care that goes beyond traditional healthcare settings, helping members address both physical and social determinants of health such as housing and nutrition.

At CLCHC, we are committed to delivering exceptional, holistic care that meets the unique needs of our community. As an ECM provider, we are equipped to offer intensive care management to help our members navigate the healthcare system effectively. Our Lead Care Managers work closely with each member, meeting them wherever they are—be it on the street, in a shelter, at a community center, or in their home—to build trust and provide seamless care.

## **ECM is available to select groups of Medi-Cal members, including:**

- Individuals experiencing homelessness.
- Those at risk for avoidable hospital or emergency department visits.
- People with mental health or substance use disorders.
- Children & youth with additional needs beyond their primary health conditions.
- Individuals at risk of long-term care institutionalization.

## **IMPACT**

### **Holistic care models like ECM have shown significant positive impacts on health outcomes:**

- Integrating physical, mental, and social health through coordinated care can reduce hospital admissions by addressing root causes of health issues and providing continuous support.
- By managing care more efficiently, ECM can lower overall healthcare spending while improving patient outcomes.
- Holistic care that considers the whole person, including social and emotional needs, often leads to higher patient satisfaction. Patients feel more supported and engaged with their care, which can lead to better treatment plans and improved health behaviors.



**By offering ECM, CLCHC aims to break down the barriers to accessing quality care and support individuals in achieving better health outcomes. ECM services help address not just physical needs, but also social determinants of health, such as housing and nutrition, contributing to a comprehensive approach to wellness.**

# THE CRUZ FAMILY

Antonia Cruz's husband, Arturo, came to the United States from Morelos, Mexico, 25 years ago. Though initially hesitant, Antonia later joined him and together they started a new life. When their son, Eddie, developed a severe rash, Antonia sought help at CLCHC after being turned away by their primary care physician. The staff's kindness and immediate assistance made a lasting impression, leading her entire family to establish care at the clinic.

Despite not having insurance, Antonia's family received treatment and care. Over the years, she witnessed the remarkable transformation at CLCHC. The clinic evolved to become a welcoming, clean, and well-equipped facility with friendly staff; a haven of sorts. Antonia values the clinic's convenient location, appointment availability, and professional care, never facing language barriers thanks to the helpful MAs who always assist with translation.

Antonia's story reiterates CLCHC's commitment to providing compassionate and accessible care to all. She deeply appreciates the positive impact the clinic has had on her family's health and well-being. She looks forward to many years of care under CLCHC's wing, and is eager to watch as CLCHC continues to grow and expand.



# CLCHC Partners with CalOptima to Expand Street Medicine

Celebrating Life Community Health Center is proud to announce our award by the CalOptima Health Board of Directors to deliver essential medical services to unhoused populations in Costa Mesa as part of their Expanded Street Medicine Program. This significant milestone underscores our unwavering commitment to serving Costa Mesa's most vulnerable residents.



Founded in 2018, CLCHC has grown from humble beginnings into a vital healthcare provider, marked by resilience, compassion, and a steadfast dedication to our community. Our journey has been driven by a mission to serve and advocate for low-income and underserved individuals, including the homeless.



## Street Medicine Program

Street Medicine is a pioneering initiative that brings primary healthcare, behavioral health services, and case management directly to unhoused individuals. By meeting people where they are, we bridge access gaps and provide compassionate, comprehensive care tailored to their unique needs. This program aligns with our core values of collaboration, community, and compassion.

## Services Offered

The dedicated team at CLCHC is prepared to deliver a wide spectrum of services, including:

- Medical Services: Primary care, chronic disease management, and acute treatment.
- Behavioral Health Services: Mental health support, counseling, and substance use disorder treatment.
- Social Services: Case management, housing assistance, and connections to community resources.



# Compassion in Action: Bringing Healthcare to the Streets

At the heart of our mission is a commitment to deliver high-quality care with dignity and compassion. By integrating healthcare with broader social support systems, CLCHC aims to create pathways toward stability and improved health for our community's most vulnerable members.

**This partnership with CalOptima and the city of Costa Mesa enhances our ability to provide critical services to those who need them most. We are excited to be at the forefront of this transformative initiative, continuing our mission to serve and uplift the community.**



# The Heart & Soul of CLCHC



**Kim Trejo, Clinic Manager** | Seeing patients' smiles and their amazement at our clinic's transformation has been incredibly fulfilling. I've worked with CLCHC for nearly four years, and I particularly enjoy seeing my staff learn and grow. One of my fondest memories was with a patient who was terrified of having dental work done, but the dental assistant at CLCHC sat with her just talking and holding her hand for as long as she needed, helping her complete treatment for the first time in thirty years. It's moments like those that bring me immense gratitude and joy.

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**Parham Tabatabaei, Dental Assistant** | Working at CLCHC while attending dental school full-time has been invaluable. The most rewarding part is making a tangible difference in the community's health, especially seeing patients leave with a smile. One special moment was treating a patient who had suffered from severe dental pain for years and, due to financial constraints, couldn't seek proper care; restoring their oral health and confidence was incredibly rewarding. Moving here with my family ten years ago and navigating healthcare was challenging, so being able to help others feels like coming full circle.

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**Dr. Samir Ahmad, Associate Medical Director** | I've been with CLCHC since May 1st, 2023. The most rewarding part of my job is working with patients from diverse cultural backgrounds, such as Ukrainian, Russian, Arabic, Hispanic, and Asian communities, which has broadened my experience in delivering tailored care. My inspiration comes from the joy and gratitude I see in patients' faces when I make a difference in their lives. One memorable moment was when a patient, whom I transferred to the ER twice for overlooked issues, finally received a heart attack diagnosis on the third visit and expressed immense gratitude for my persistent care.

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**Rowena Fernandez, LCSW** | I've been with Celebrating Life for sixteen months now, and I'm grateful for every day spent with my clients. Nothing is more rewarding than hitting a breakthrough point with someone on their healing journey. I cherish that CLCHC is faith-based, allowing me to talk about Jesus and scripture too. Growing up in the Philippines, I remember a field trip to a province area in third grade where I saw kids searching for food in heaps of trash. The experience deeply impacted me, and I knew it was my calling to work with those in need.

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**Denise Solis, Medical Assistant** | I've been with CLCHC for a year and a half. Serving my community and building heartfelt relationships with patients, making them feel seen, heard, and helped, has been incredibly rewarding. I've always been passionate about the medical field, inspired by those who change lives every day. Witnessing the transformation of our Costa Mesa and Santa Ana clinics was truly special, bringing joy and a renewed sense of hope to our community.

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**Suzette Uriostegui, Medical Assistant** | Being a part of CLCHC the last year has been so fulfilling. I work alongside truly dedicated professionals who strive to provide the best level of care. CLCHC's comprehensive services have taught me the importance of a holistic approach to patient care. I love hearing our patients stories and positive feedback; their joy highlights the importance of our work. I cherish being a part of the CLCHC family, a team always striving to improve together.





## THE ZAHORODSKYIS

Leaving Ukraine was a difficult decision for the Zahorodskyi family, prompted by escalating political conflicts and challenging living conditions. The family sought safety and stability, which they found after coming to the United States. Though the journey was tough, the Zahorodskyis are grateful that their physical and mental well-being has improved significantly being in a safer place.

The support provided by CLCHC played a crucial role in the family's transition. The Zahorodskyis recount how the clinic has met their expectations at every step of their journey with staff that is "*always friendly and will help in any situation*". This support has made a significant difference during a challenging time for the family, ensuring that they received culturally-sensitive care without any worries of language barriers, even over the phone; "*Every phone has a translator*".

Celebrating Life Community Health Center prides itself in existing as a space of hope and wellness. A place where all are welcomed with open arms, providing a sanctuary of care and compassion. The dedicated staff ensure that all individuals receive the support that they need, fostering a sense of community and healing. At CLCHC, every person is valued, and every story is heard. A place where **All Is Well**.

*Stock photo used for illustration.*

# Medication Assisted Treatment

## Recovering California

In 2022 alone, California lost 7,385 individuals to opioid overdoses, 6,473 of which were confirmed to be related to fentanyl. The opioid crisis has devastated many communities, especially among disadvantaged populations. We are committed to ensuring that everyone has access to the necessary support and resources to overcome addiction.

CLCHC now provides **Medication Assisted Treatment (MAT)**, a treatment program aimed at providing a patient-centered approach to substance use disorder treatment. MAT integrates physical and behavioral health services to support recovery and health improvement for CalOptima members.

## Advantages of MAT

- Reduces the risk of overdose.
- Provides affordable treatment options.
- Increases treatment retention rates.
- Improves social functioning.
- Reduces the risk of infectious disease transmission.
- Decreases involvement with the justice system.

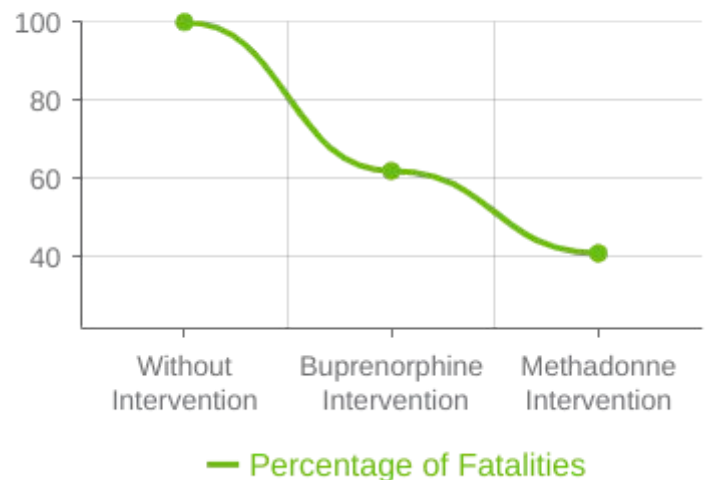
Medication-Assisted Treatment (MAT) is an effective approach to treating substance use disorders, combining FDA-approved medications with counseling and behavioral therapies. It primarily targets opioid use disorders but is also effective for alcohol addiction. MAT helps manage withdrawal symptoms and psychological cravings, supporting patients through detoxification and recovery.

## Helping Patients Find Their Path to Recovery.

At CLCHC, we offer a comprehensive MAT program using medications such as Suboxone and Sublocade to ease withdrawal symptoms and reduce cravings. Our patients work closely with case managers and medical providers to develop tailored treatment plans that include one-on-one support, weekly check-ins, and access to additional behavioral health services. By launching MAT, CLCHC reaffirms its dedication to creating healthier, more resilient communities.

### MAT Impact: Reduced Opioid Fatalities

Reduction in Fatalities with MAT Versus Without MAT



*National Institutes of Health, 2023*

# Celebrating Growth

# 13%

Growth in unique patients from 2023 to 2024.

# 63,042

Patient Visits

# 10,740

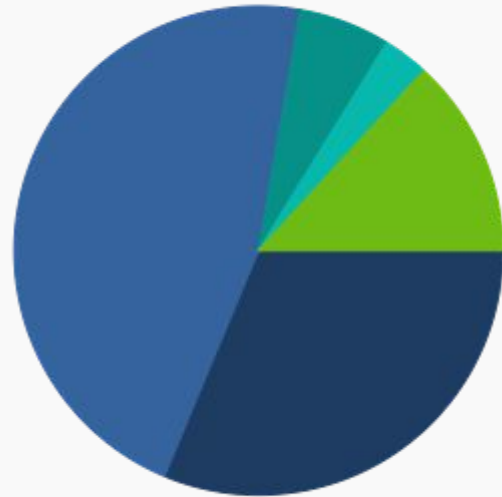
Unique Patients

## Insurance Status



Medi-Cal Medicare Private Uninsured

## Race/Ethnicity



White Hispanic Asian Black Other

## Gender



57%

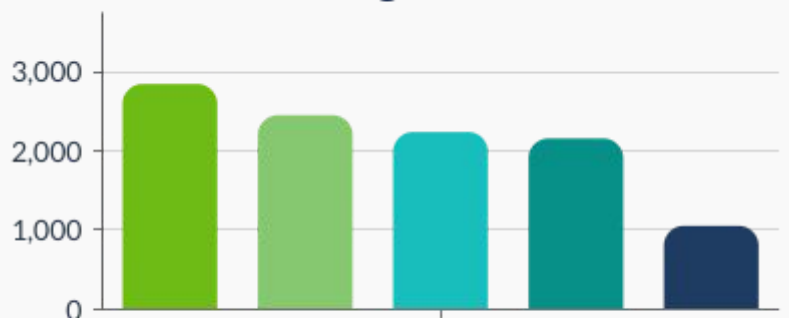


43%

Staff fluent in

# 22 LANGUAGES

## Age



0-18 19-34 35-49 50-64 65+

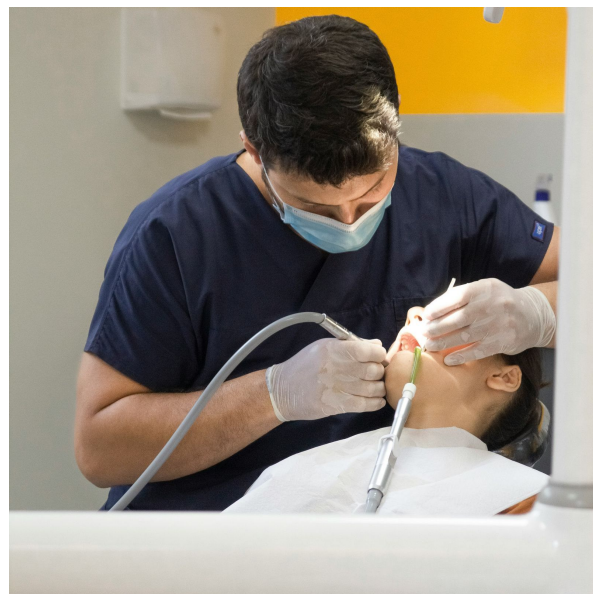
# Expanding Dental and Behavioral Health Care Services



In line with our unwavering commitment to continual improvement, we are proud to announce significant expansions in our Dental Care and Behavioral Health departments at Costa Mesa and Santa Ana. These expansions ensure we maintain the highest quality of care and accessibility for all our patients. Our enhanced facilities are designed to better meet your needs, offering more comprehensive and accessible services.

## Dental

We are thrilled to offer more dental suites and expand our team, allowing us to increase our capacity to care for patients. With these additions, we can provide even more timely and comprehensive dental services. Our growing team of skilled professionals is dedicated to delivering the highest quality care to meet your needs. We look forward to serving you with enhanced efficiency and excellence.



## Behavioral Health

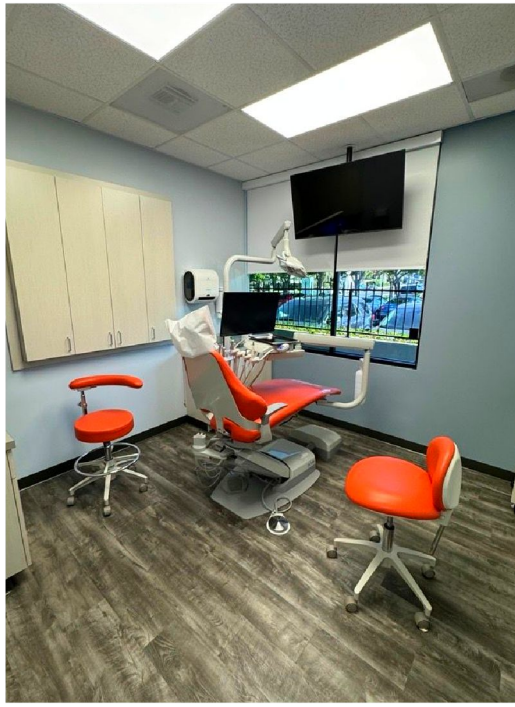
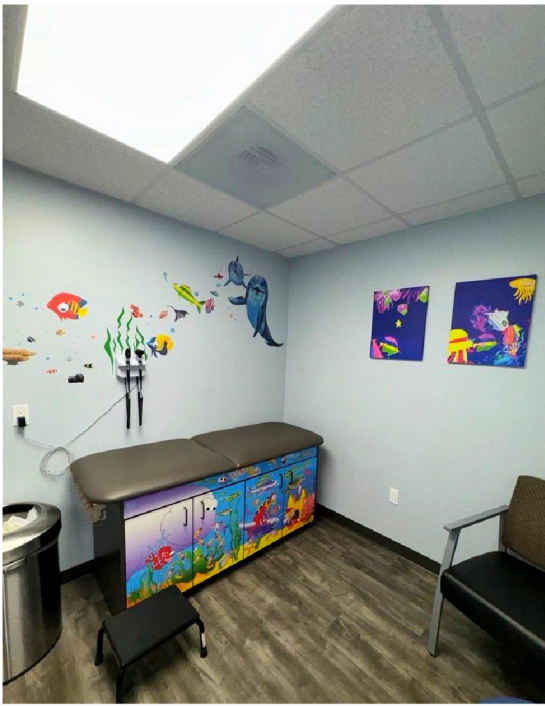
We have also expanded our Behavioral Health services, with more staff and extended hours to better support our patients' mental health needs. These enhancements ensure comprehensive, accessible care, reflecting our commitment to bridging gaps in access to care.





## **All Is Well.**

Extensive, quality healthcare services all in one place, all at a reasonable cost, so you can live with peace of mind. Because with CLCHC in your life, all is well.



# Advancing Patient Care with Renovations at Santa Ana and Costa Mesa Clinics

We are excited to announce significant renovations at our Santa Ana and Costa Mesa clinics. These enhancements aim to provide a more comfortable and welcoming environment for our patients and staff. The updates will include modernized facilities, improved accessibility, and expanded service areas. We look forward to unveiling the new and improved spaces soon.



## NEW ROOMS

14

Medical

5

Dental

3

Behavioral Health





# Words From Our Patients

“

02

"My provider was very kind, knowledgeable, thorough, and professional during my exam visit. I felt like she cared about my concerns and she made sure I had the resources I needed. Thank you!" *March 2024*

04

"I have been shown nothing short of kindness, compassion, and respect. I'm grateful that CLCHC is my healthcare provider. Thanks to all!" *October 2023*

01

"I am extremely happy with this health clinic. The staff at front desk and the physician assistants are all very friendly and hospitable. My primary care physician is awesome! You can feel that she cares about her patients and will take her time to go over details about lab work and preventative measures to get you on track to a healthy lifestyle. Overall I am very impressed and would highly recommend CLCHC to others!" *June 2024*

03

"This is by far hands down the best experience I've had seeking medical care. The staff should feel accomplished and fulfilled for providing such excellent bedside manner, professionalism, promptness, and understanding behavior. I am pleasantly surprised by my first visit and initial impressions." *May 2024*

05

"The receptionist and all staff are SO friendly, helpful, and informative! My doctor and dentist are both amazing! I am telling my friends and family how wonderful your entire office is. I am so thankful to be under such great care!" *June 2024*

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# Financial Overview

Over the past year, **Celebrating Life Community Health Center** demonstrated strong financial performance with a total revenue of **\$17,282,205**, reflecting **104% in** growth. Our focus on financial sustainability allows us to expand services, invest in medical innovations, and improve patient outcomes. Through careful resource management, we remain committed to delivering top-quality care and supporting the well-being of our community.

## Financial Statement

Fiscal Year July 1, 2023 – June 30, 2024

### Statement of Revenue and Expense

#### REVENUE

Patient Service Revenue (Net)	\$16,784,917
Contributions and Grants	\$497,288

**Total Revenue** **\$17,282,205**

#### EXPENSES

Program Expenses	\$12,893,767
Management/General	\$410,925
Fundraising	\$306,124

**Total Expenses** **\$13,610,816**

**Increase In Net Assets** **\$3,671,389**

### Consolidated Statement of Financial Position

#### ASSETS

Current Assets	\$5,937,990
Other Assets	\$11,023,408

**Total Assets** **\$16,961,398**

#### LIABILITIES AND NET ASSETS

Current Liabilities	\$4,783,714
Other Liabilities	\$6,695,601

**Total Liabilities** **\$11,479,315**

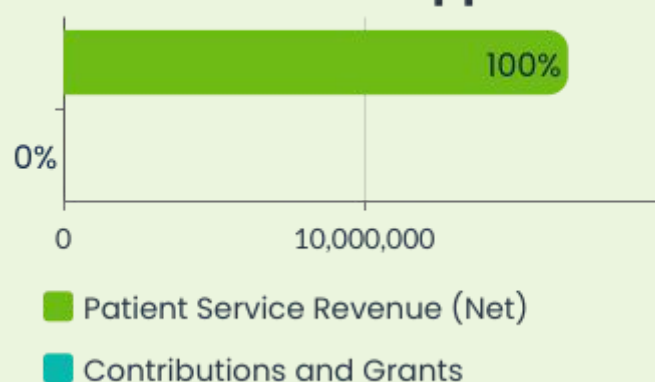
#### NET ASSETS

Unrestricted	\$5,482,083
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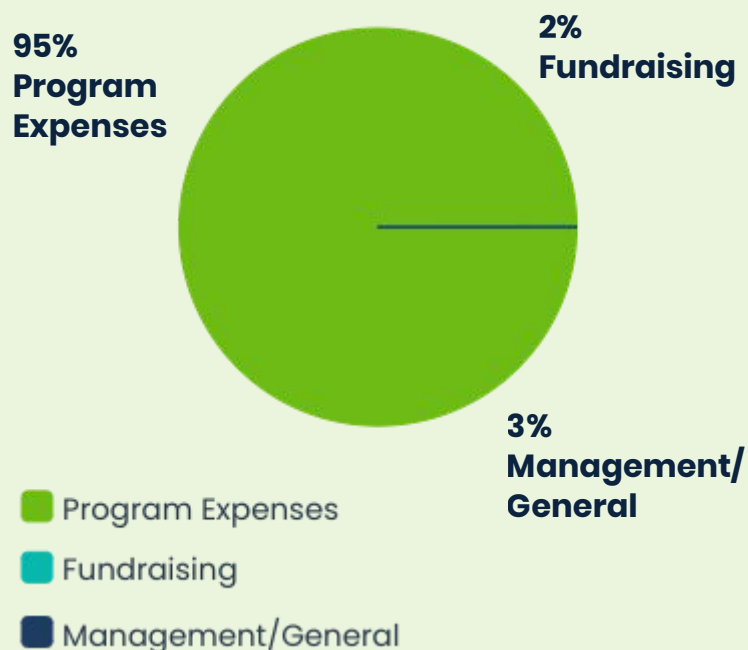
**Total Net Assets** **\$5,482,083**

**Total Liabilities and Net Assets** **\$16,961,398**

### Revenue & Support



### Expenses



*\*Celebrating Life Community Health Center is in a period of expansion and growth.*



# Commitment to Community

At CLCHC, our unwavering commitment to patient care remains at the heart of everything we do. Over the past year, we have continued to evolve and improve our services to ensure that every patient receives the highest quality of care in a compassionate and supportive environment. Our dedicated team works tirelessly to address the diverse needs of our community, ensuring that everyone has access to the medical attention they deserve.

As we look to the future, we are inspired by the stories of those we serve and remain steadfast in our mission to enhance the health and well-being of our patients. We are committed to expanding our services, embracing innovation, and fostering a culture of empathy and excellence. Together, we will continue to make a positive impact on the lives of our patients and the community at large.



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